



# PUBLIC TESTING INFORMATION

Texas and local public health agencies have teamed up with the federal government to provide community-based testing sites to residents who need it the most.

## TEST RESULTS

**You will be contacted if your test results are positive.**

- In 3 to 5 days, you will receive a call from 1-833-447-0001. The caller ID may say "Results Center"
- Please answer the phone when 1-833-447-0001 calls. They can not leave a message to protect your privacy and they will only attempt TWO follow up calls
- If you do not answer either of the follow up phone calls, you will be required to wait until your test results are posted online

## ONLINE TEST RESULTS

You may also access your test results online through a patient lab portal.

**For the Baytown Testing Site:** If you received testing at the Baytown location, you can access test results online through Quest Diagnostics

### How to access test results through Quest Diagnostics

- Go to [www.questdiagnostics.com/home/patients](http://www.questdiagnostics.com/home/patients)
- Create a new account or sign in to an existing account
  - New account requires: Full Name, Date of Birth, Address and 10-digit phone number
  - Existing account requires: Username and Password
- Results are available on the Quest patient portal 48 hours after results return from the laboratory

**For the Katy Testing Site:** If you received testing at the Katy location, you can access test results online through LabCorp

### How to access test results through LabCorp

- Go to [www.labcorp.com/results](http://www.labcorp.com/results)
- Register for an account or sign in to an existing account
- New account requires: Full Name, Gender, Date of Birth, Address, Phone Number, Email Address, and Social Security Number
- Existing account requires: Email address and Password
- Results are available on LabCorp patient portal 2 business days after your results return from the laboratory

**While you wait for your test results**, we urge you to continue self-isolation. For more information and the latest COVID-19 guidance, please visit [hcphtx.org](http://hcphtx.org) or [coronavirus.gov](http://coronavirus.gov)

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